

Resources for Exceptional Children and Youth

STRATEGIC PLAN UPDATE

One year into our 2025-2028 Strategic Plan, we have made significant progress towards our goals.

PRIORITY 1

88% COMPLETE OR ON-TRACK

Innovate and Optimize Services Using Data and Co-Design to respond effectively to family needs, reduce caregiver stress and wait times, and do more with limited resources.



PRIORITY 2

93% COMPLETE OR ON-TRACK

Foster a Resilient, Mission-Driven Organization to further nurture a strong internal culture, maintain sustainability, and ensure the organization is equipped for the future.



PRIORITY 3

76% COMPLETE OR ON-TRACK

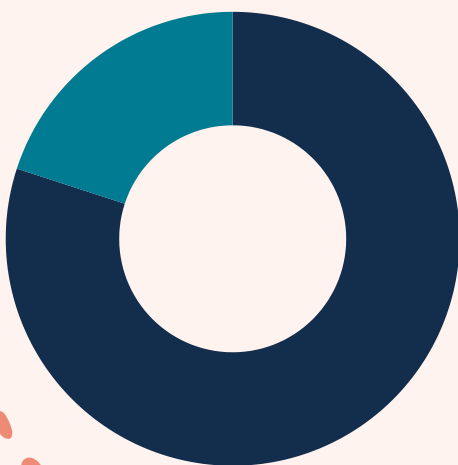
Strengthening Partnerships and Community Awareness to expand reach, build trust and ensure that families, partners and the public understand and can access Resources' services.



PRIORITY 4

100% COMPLETE OR ON-TRACK

Championing Positive Change in System Navigation as individuals, families and partners move through complex systems with more ease, equity and dignity.



FOCUS FORWARD

As we look ahead, we remain focused on building on the momentum of the past year. Our priorities include expanding the tools and resources available to families, educators and community partners; strengthening our digital presence and embracing technology, including the thoughtful use of AI, to improve efficiency and access to information. We will continue investing in our people through leadership development, training, refreshed onboarding and opportunities for staff to contribute ideas that shape our future. We will also strengthen our services by enhancing clinical tools and practices, growing community partnerships, expanding family supports and increasing our presence across Durham Region. Together, these efforts will help us continue delivering high-quality, responsive services while advancing the goals of our strategic plan.